



W.A.M.Y. COMMUNITY ACTION, INC.

225 Birch Street, Suite 2
Boone, North Carolina 28607-2688
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Mary Ann Cole, Chairperson

Jane Lentz, Executive Director

September 20, 2011

Jan Noffsinger
Parkway Custom Insurance
13306 US Highway 221 South
Fleetwood, NC 28626

Dear Jan,

I just wanted to take the time to thank you for being such a breath of fresh air to work with. As the Finance Director of a non-profit, I have to wear many hats. I am responsible for the finances, human resources, and all the agency insurance needs. Needless to say, I am far from an insurance professional, and it is very comforting to know that we have an agent that truly understands our agency and services. I always feel that you have our best interests in mind and work very hard to ensure that we have the right amount of coverage at a cost that we can afford.

You are always available to answer any questions and quick to advocate for us when necessary. I also appreciate the way you keep us informed and updated on the Health Care Reform legislation. In fact, your exemplary customer service is the reason you have remained our agent for more than ten years.

Thanks again!

Sincerely,

Melissa Soto
Finance Director

AVERY COUNTY
P.O. Box 222
723 Cranberry Street
Newland, NC 28657

MITCHELL COUNTY
29 Crystal Street
Spruce Pine, NC 28777

YANCEY COUNTY
P.O. Box 596
1019 E US Hwy 19E
Burnsville, NC 28714

"W.A.M.Y. Community Action, Inc. is an equal opportunity employer, program, and lender.
Auxiliary aids and services are available upon request to individuals with disabilities."

9-30-2011

Ms. Jan Noffsinger
Parkway Custom Insurance Associates, Inc.
13306 US Highway 221 South
PO Box 67
Fleetwood, NC 28626

We would like to express our sincere appreciation for Parkway Custom Insurance Associates' superior level of service to us. Jan Noffsinger has been our agent for years, for multiple personal and business policies. We have been so satisfied with the competitive rates and professional service from Parkway that we have sought to use them for all of our insurance needs. When our family business flooded we were devastated; the entire situation was made infinitely more bearable because of Jan's personal attention and support. She handled this difficult situation with concern and urgency, which enabled us to "get back on our feet" right away. Jan was an advocate for us and went above and beyond our expectations. We recommend Parkway Custom Insurance Associates wholeheartedly and without reservations to anyone seeking both professionalism and personal attention from their agent.

Ana and Tony Standish

Jerrita - Elevation Web Designs

Subject: FW: Testimonial

From: Curt Williams [<mailto:curt@westglow.com>]

Sent: Friday, October 07, 2011 1:48 PM

To: Jan Noffsinger

Subject: Testimonial

Jan,

"Jan has been an invaluable asset to our business. When I began this position at Westglow Resort and Spa, I was anxious to prove myself, and nervous about filling my predecessors shoes. Jan was there every step of the way assisting me with our risk management program. She is always willing and able to help with all my questions. She is an advocate for our organization and it gives me peace of mind knowing I have her in my corner. I know that I wouldn't have been able to find my way without her."

Curt Williams

Westglow Resort & Spa
Chief Financial Officer
224 Westglow Circle
Blowing Rock, NC 28605
828-295-5151
800-562-0807
www.westglow.com

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Version: 10.0.1410 / Virus Database: 1520/3943 - Release Date: 10/07/11